



FAQ's + Terms & Conditions

20% OFF WORLD TOURISM DAY PROMO

IS THERE A MINIMUM SPEND?

Yes - The minimum spend is \$30, which would result in a \$6 discount.

IS THERE A MAXIMUM DISCOUNT AVAILABLE?

Yes - The maximum discount redeemable per booking is \$150, which would result from a \$750 booking. Your discount will be capped at \$150 for bookings exceeding \$750.

HOW DOES IT WORK?

The discount is only valid on selected Mandurah based tours, attractions, and accommodation, and must be booked through the Mandurah Visitor Centre.

Booking online? Enter **WTD20** into the promo code field at checkout to unlock your discount.

Booking over the phone or in person? Just quote **WTD20** and we'll apply the discount for you!

HOW LONG IS THE OFFER RUNNING?

Bookings must be made on **Saturday 27 October 2025**. Bookings can be made for travel from **13 October until 28 November 2025**.

Please note: The total length of stay must occur within the travel date range.

CAN I CHANGE MY BOOKING OR GET A REFUND?

Bookings made under this discount campaign are non-refundable and cannot be changed or cancelled by the customer. However, if the booking must be cancelled by the business, a full refund will be provided to the customer.

CAN I USE THE PROMO CODE MORE THAN ONCE?

Yes - there is no limit of the number of times you can use the promo code.

CAN I BOOK A PACKAGE WITH THE PROMO?

No - The promo is not valid with any other discount offers - products within the packages are already heavily discounted.

CAN I PAY WITH MY GIFT VOUCHER?

Yes - You can use your gift voucher to pay the balance after you've applied the promo code.

I ENTERED THE PROMO CODE, BUT IT IS NOT ACCEPTING THE CODE?

Here are a few things to check:

- The tour, attraction or accommodation you selected may not be part of the promotion
- You're trying to book outside the booking date.
- Your chosen date might fall outside the eligible travel period (valid until 28 November, excluding school holiday period 27 September to 12 October 2025)
- Double-check the spelling - it should be WTD20
- Make sure you're entering the code in the promo code field at checkout (not the gift voucher field)

Still not working? No worries! Give us a call at the Mandurah Visitor Centre on **(08) 9550 3999** and we'll help you book it.